

Get the most out of

weaving

HELP FILE >> PARTSLINE

PICANOL
YOU ARE ALWAYS AHEAD

Get the most out of *weaving* ORIGINAL QUALITY PARTS

PARTSLINE Login

SPARE PARTS

• Home

• Help

User Name:
 Password:



LOG IN

Login to P@RTSLINE

Get the most out of *weaving* ORIGINAL QUALITY PARTS

PARTSLINE 075037 | Logout

SPARE PARTS

• Log in

• Home

• News and promotions

• Search a part

• Help

Select a customer from your customer list


Select the customer, for who you want to manage parts list, place an order, request for quotation or repair request


Select a customer
<input type="checkbox"/> @mou01
<input type="checkbox"/> @mou02
<input type="checkbox"/> @mou03
<input type="checkbox"/> @mou04
<input type="checkbox"/> @mou05
<input type="checkbox"/> @mou06
<input type="checkbox"/> @mou07
<input type="checkbox"/> @mou08
<input type="checkbox"/> @mou09
<input type="checkbox"/> @mou10
<input type="checkbox"/> @mou11
<input type="checkbox"/> @mou12
<input type="checkbox"/> @mou13
<input type="checkbox"/> @mou14
<input type="checkbox"/> @mou15
<input type="checkbox"/> @mou16
<input type="checkbox"/> @mou17
<input type="checkbox"/> @mou18
<input type="checkbox"/> @mou19
<input type="checkbox"/> @mou20

Contact Spare Parts

Spare Parts
Ter Waarde 50
8900 Ieper Belgium

Tel: +32 (0)97 222111
Fax: +32 (0)97 222001
Contact Us





CUSTOMERS OVERVIEW

Customers overview (agents only)

Get the most out of *weaving* ORIGINAL QUALITY PARTS

PARTSLINE 075037 | Logout | Active customer: @mou017 (075037)

SPARE PARTS

• Log in

• Home

• News and promotions

• Search a part

• Manage parts lists

• Create orders/quotation

• Order/Quotation history

• Repair request

• Repair request history

• Change password


• Help

Customer Name:	@mou017
Account Number:	075037
Phone number:	
Cell phone number:	
Fax number:	
Email:	jit@picanol.be
Invoice address:	5 BRIDGE MILLS - ROCHEALE BOG EDENFELDRAMBOTTOM LANCS. BLORE Great Britain
Delivery address:	5 BRIDGE MILLS - ROCHEALE BOG EDENFELDRAMBOTTOM LANCS. BLORE Great Britain
Default mode of delivery:	EXPRESS
Delivery term:	EXF
Method of payment:	CASH

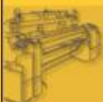
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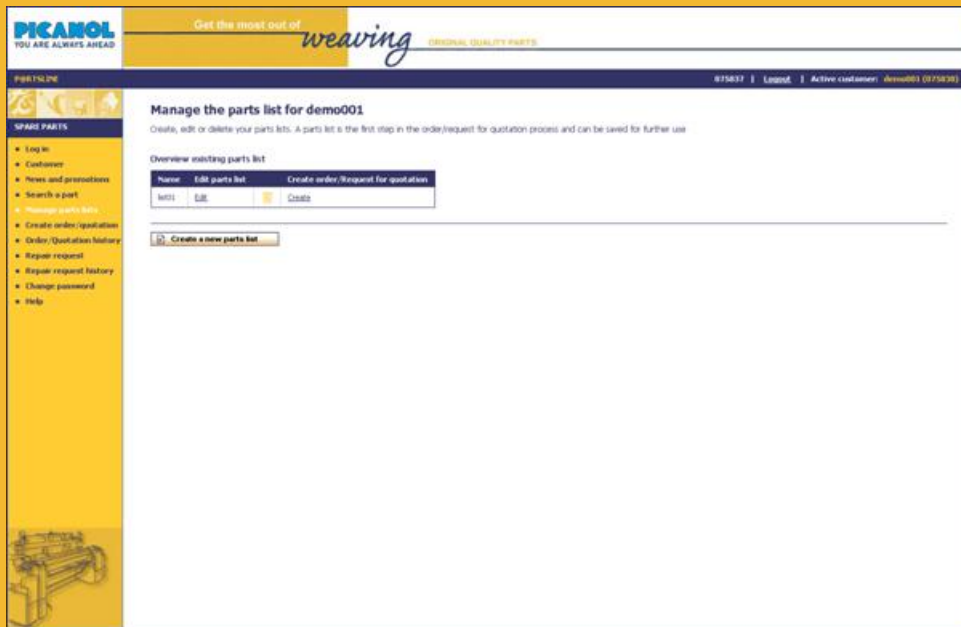


Note: To update customer data, please inform us via fax, email, phone.



CUSTOMER DETAIL VIEW

Customer detail view



MANAGE A PARTLIST

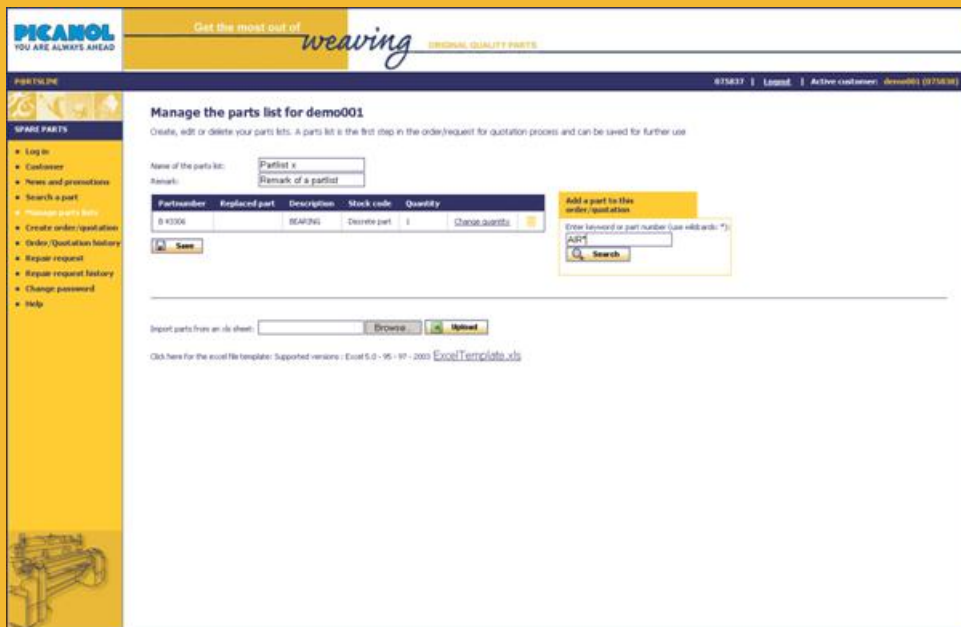
Create a new partlist, edit an existing partlist or remove a partlist.

A partlist will contain distinct parts.

The quantity of these parts can be changed.

A partlist is a first step in the create order/create quotation process.

Overview of current partlists

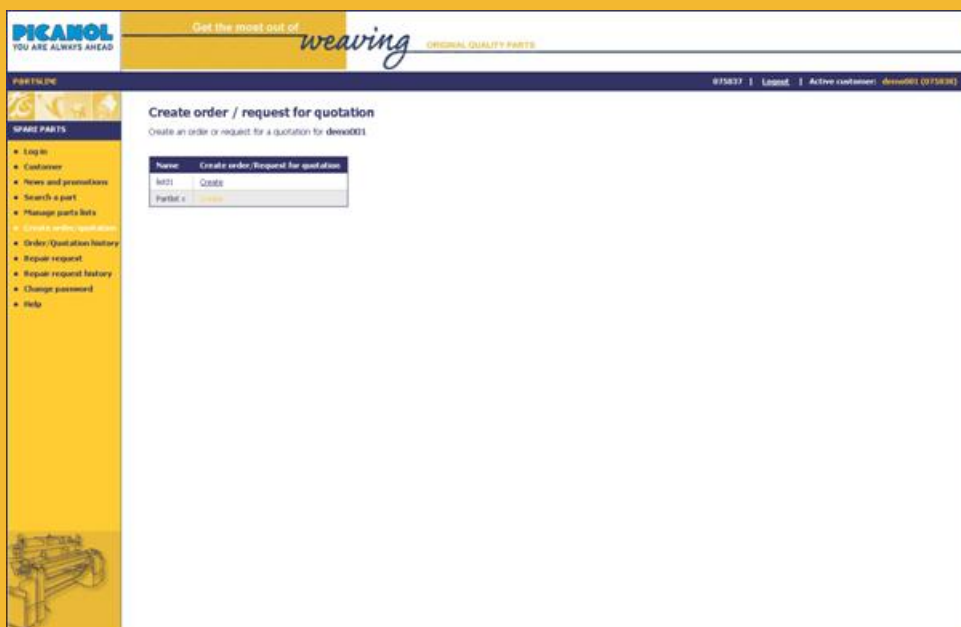


CREATE A NEW PARTLIST

Choose a name, add a remark and add parts to this partlist.

Save this partlist and it will remain available in the partlist overview.

Parts can be added to the partlist using an xls sheet. Use the excelTemplate.xls to add parts to this partlist.



CREATE AN ORDER

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PARTLINE 075037 | Login | Active customer: demo001 (075036)

Create order/request for quotation: Review parts list

Review parts list for order / request for quotation for demo001

Partnumber	Replaced part	Description	Stock code	Quantity	Sales unit	Part available	Price (€)
8-4336	804976	Decorative part	1	pcs	No	No price available	

Check price & availability

Add a part to this order/quotation

Enter keyword or part number (use wildcards: *)

PRICE AND AVAILABILITY

Check the price and availability for the different parts (this is optional, you can proceed when price is not available or when check is not done).

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PARTLINE 075037 | Login | Active customer: demo001 (075036)

Create order/quotation: Review shipment details

Review shipment details for the order or request for quotation for demo001

Partnumber	Description	Quantity	Sales unit	Price (€)
8-4336	804976	1	pcs	No price available

Delivery address: BOTTOM HEIGHT CORN, SAINTE-HEAR ENHARIEL P.O. VA, FN-302 721 TAL-KALOU, DEST. INDE

Invoice address: BOTTOM HEIGHT CORN, SAINTE-HEAR ENHARIEL P.O. VA, FN-302 721 TAL-KALOU, DEST. INDE

Payment term:

Mode of delivery:

Delivery term:

Shipment pool:

ORDER/QUOTATION PROCESS

Continue order/quotation process.

Verify your order carefully.

Adding a remark will oblige you to request a quotation and prevents you from placing an order.

Choose the mode of delivery and shipment pool. When you leave these options as is, your default options, as currently known by Picanol will be used.

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PARTLINE 075037 | Login | Active customer: demo001 (075036)

Order/Quotation history demo001

Overview of request for quotations and orders

Reference number	Order date	Order type	Status	Web order	Quotation	Order confirmation	Firm quotation
30-152512	23/06/2007	Sales order	Approved	Yes			
30-152511	23/06/2007	Quotation	Approved	Yes			Quote
30-152496	16/06/2007	In process	Requested	Yes			
30-152495	16/06/2007	Sales order	Approved	Yes			

SALES ORDER/QUOTATION HISTORY

The pdf version of the quotation are displayed and when the order link is available the quotation can be confirmed.

After processing the pdf of the sales order will also be available .

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075837 | Logout | Active customer: demo001 (075838)

Repair request

Select the parts for repair. Only repairable parts can be returned. An RMA number will be provided, which must be added with the shipment. **demo001**

Add a part to this order

Enter keyword or part number (use wildcards *)

Partnumber	Description	Detail
BE150567	SERVO MOTOR ETU	Detail
BE150568	SAP.SCHOTZDOEKER	Detail
BE150569	SAP.SCHOTZDOEKER	Detail
BE150597	SHAFT ENCODER	Detail
BE150605	SERVO AMPLIFIER	Detail
BE150606	PRINTED CIRCUIT HOLDER	Detail
BE150608	PRINTED CIRCUIT HOLDER	Detail
BE150613	RELAY NOZZLE	Detail
BE150615	PS-2 PRINT	Detail
BE150619	SAP.KEKAMPEDEERHOUDEK	Detail
BE150625190	CLOTH BEAM	Detail
BE150622	SERVO AMPLIFIER	Detail Add
BE150669	TEMPLE 208-P	Detail
BE150671	TEMPLE	Detail
BE150672	TEMPLE 208-P	Detail

Repair request

REPAIR REQUEST

Repair request (retrieve an RMA number).

Only repairable parts can be selected.

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075837 | Logout | Active customer: demo001 (075838)

Repair request

Select the parts for repair. Only repairable parts can be returned. An RMA number will be provided, which must be added with the shipment. **demo001**

Partnumber	Description	Quantity	Units Unit	Change quantity
BE150622	SERVO AMPLIFIER	1	PCS	<input type="button" value="Change quantity"/>

Add a part to this order

Enter keyword or part number (use wildcards *)

Partnumber	Description	Detail
BE150567	SERVO MOTOR ETU	Detail
BE150568	SAP.SCHOTZDOEKER	Detail
BE150569	SAP.SCHOTZDOEKER	Detail
BE150597	SHAFT ENCODER	Detail
BE150605	SERVO AMPLIFIER	Detail
BE150606	PRINTED CIRCUIT HOLDER	Detail
BE150608	PRINTED CIRCUIT HOLDER	Detail
BE150613	RELAY NOZZLE	Detail
BE150615	PS-2 PRINT	Detail
BE150619	SAP.KEKAMPEDEERHOUDEK	Detail
BE150625190	CLOTH BEAM	Detail
BE150622	SERVO AMPLIFIER	Detail Add
BE150669	TEMPLE 208-P	Detail
BE150671	TEMPLE	Detail
BE150672	TEMPLE 208-P	Detail

Repair request

CONFIRM A REPAIR REQUEST

Confirm a repair request (an RMA number and SO number will be provided).

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075837 | Logout | Active customer: demo001 (075838)

Order/Quotation history demo001

Overview of request for quotations and orders

Reference number	Order date	Status	Web order	RMA number
SO-252517	26/09/2007	Requested	Yes	RMA011809

REPAIR REQUEST HISTORY